

## **QUESTIONS AND ANSWERS HOAC-HO-55260**

Q. 1 As per the Pricing and Delivery Schedule attached, is there a standard amount of stock required in order to fulfill an as-and-when order from Transnet, as I cannot imagine Transnet ordering 10 000 smart locks in one PO?

A. 1 There is no standard number of locks. The quantity will depend on the volumes being transported.

Q.2

1. The smart lock system must be web based and allow the mobile device and computer to access the locks and enable locking and unlocking of the locks from the TRIM Control Room. The methodology of remote unlocking and locking must be secure.

We would like to clarify whether this is remote authorisation for a user who is present at the lock to operate the lock using an authorised electronic key, or whether the intention is to remotely engage or disengage the lock without any other interference?

2. The smart lock system must be powered up by rechargeable batteries which have a 3-year life span or more.

The bidding company must submit the technical specifications of the battery within the bid. We understand lifespan to mean the number of times it can be discharged and charged before incurring any damage. Thus the batteries should be usable for at least 3 years, but in that time will be charged and discharged many times. Is our understanding correct?

A. 2 -The smart lock system must be web based and allow the mobile device and computer to access the locks and enable locking and unlocking of the locks from the control room.

-The batteries should be usable for a period of 3 years or more.